

DEMAND AI

BLOG

AI AT THE HELM:
**WHY 2025 WILL SEE
THE BEGINNING OF THE
END OF PEOPLE-CENTERED
SERVICE COMPANIES**



DEMAND AI

DEMAND AI

BLOG

READ MORE BLOGS



AI at the Helm: Why 2025 Will See the Beginning of the End of People- Centered Service Companies



MICHAEL WHITE
Chief Executive Officer

In 2025, we'll see the first wave of traditional and even some nontraditional services and companies replaced by pure AI solutions. Any service that relies on human interaction through phone or computer can be easily replicated by AI. What makes AI even more appealing is its infinite scalability and its ability to drastically reduce overhead associated with human-driven processes.



DEMAND AI

2



www.demandai.net

DEMAND AI

BLOG

READ MORE BLOGS



This shift will mostly come from new startup companies that combine technical expertise with industry knowledge, rather than from established businesses trying to adapt. The reason for this is simple: it's hard for a company to overhaul its existing product offerings and completely replace them with something new. While many companies are exploring AI, the real challenge is not just using AI but creating a full AI replacement. The fear is that they might end up undermining their current services.

Looking at past technological shifts, we've seen similar patterns where breakthroughs changed the game. What's different now is how fast these advancements are happening. Take smartphones or Uber, for example — those innovations fundamentally changed how we live and work. AI is poised to be the next revolutionary leap, and many existing companies may not realize how quickly they'll be replaced by AI solutions, or worse, they may think they have more time to adapt •