# DATASTAX

**WHITEPAPER** 

# **Thrive in 2025**



# A framework for generative AI success

What AI success looks like, and how organizations can position themselves for sustainable growth and innovation.

Generative AI is no longer a future aspiration—it's today's strategic imperative. As businesses push beyond proof-of-concept initiatives, they face challenges in scaling AI applications while navigating operational, organizational, and cultural transformations. To succeed in 2025, leaders must go beyond technology, embracing a holistic approach that integrates strategy, execution, and innovation across people, processes, and platforms.

This white paper offers a forward-looking framework for generative AI success, summarizing and drawing on insights from industry experts, real-world examples, and our observations across dozens of customers. It addresses the critical questions leaders face: What does success look like? How should organizations adapt to harness the potential of generative AI? And, most importantly, how can they position themselves for sustainable growth and innovation in this rapidly evolving era? Whether you're a CEO, CIO, COO, or CPO, you'll find actionable strategies to drive scalable, sustainable transformation and harness AI's transformative power for your organization.

### What does generative AI success look like in 2025?

GenAI success in 2025 goes beyond ROI—it's about adaptability in a rapidly evolving landscape. Succeeding isn't about keeping up—it's about creating a responsible, sustainable strategy to stay ahead. Here's what success looks like:

#### The year of transformative AI

Moving from POCs to production at speed and scale will define ROI. The more apps you have in production, the greater the enterprise-wide impact, leading to transformative AI that drives real change.

#### From applications to agents

Success evolves from deploying production apps to creating AI agents. This shift demands a comprehensive, agentic strategy addressing all parts of the business. Collaboration between business, operations, and technology teams is critical, supported by future-proof system architecture. As part of the move from apps to agents, you will also see a move from Automation to Personalization. As you break free from productivity-focused testing, the next frontier is leveraging Gen AI for personalization, unlocking new dimensions of customer and employee engagement.

## Cognitive value chains

To build long term, sustainable value creation, enterprises need to transition from reactive testing to intentionally building cognitive value chains. These AI-driven frameworks align people, processes, and data, becoming the unseen but ever-present backbone of an AI-led enterprise. This shift drives culture, adoption, and competitive advantage in a Gen AI-first world.

To better understand cognitive value chains and see where the puck is going long term, read the white paper, *Muscle, Math, and Mind: A Winning Attitude Toward Creating Value with GenAI*.

### How can you achieve GenAl success in 2025?

Success in GenAI isn't accidental—it's built on intentional actions and strategic alignment. Here's how to move from aspiration to enterprise-wide impact:

#### Set the right leadership tone

Success starts at the top and the GenAI leader is a new breed.

- **Align behind the right leader** GenAI requires a leader with a vision, capable of uniting business, operations, and technology.
- **Embrace a co-intelligence philosophy** Encourage collaboration between AI and human intelligence, ensuring the AI strategy complements and enhances decision-making.
- **Apply "mission command" principles** Empower teams to act autonomously within a clear strategic framework, fostering innovation and responsiveness at all levels.

# Stop proving "concepts," and start proving "technology, people, and process"

Many companies stall between POC and production because they focus solely on technology efficacy during the POC. Shift the paradigm:

POC as proof of technology + proof of people and process - Design POCs to evaluate
not just technical feasibility but also workflow integration, job function impact, and
alignment with critical processes. Success is as much about how GenAI fits into your
people and processes as it is about the technology.

#### Follow the GenAl transformation recipe

#### People:

- Communities of practice versus centers of excellence (COE) Build grassroots, collaborative communities that drive practical applications, rather than top-heavy governance structures.
- Dual-path development teams Combine specialized SWAT development teams for innovation driven, high-impact projects, with functional development teams focused on standard workflow and domain specific initiatives.
- **Co-intelligence mindset** Foster a culture where human expertise and AI work in harmony to solve problems and drive innovation. Co-intelligence is the pinnacle of collaboration for the intelligent age. For an interesting perspective on people, see how

<u>human capital</u> can be a distinct advantage.

#### Process:

- **Modernize and organize your data estate** Structure unstructured data to unlock insights and power AI applications.
- Value-line investment approach Resist the instinct to equate customization with impact. It's perfectly strategic to power your highest-impact, mission-critical initiatives with off-the-shelf (OTS) technology, especially when it meets your needs effectively. Save your customization efforts for areas that drive true differentiation and competitive advantage. By aligning your investments this way, you maximize ROI and ensure your resources are focused where they create the most unique value for your business.
- **Crawl, walk, run** Begin with small-scale tests to prove value before scaling to broader initiatives.

#### Technology:

- **Iterate for impact** Continuously refine AI outputs, using approaches like Retrieval-Augmented Generation (RAG) to enhance accuracy and reliability.
- **Build a knowledge layer, not unique models** Use proprietary data to create a robust knowledge/context layer (Figure 1), leveraging existing models rather than reinventing the wheel.
- **Focus on AI as a product, not a project** Treat AI initiatives as enduring, evolving products that generate long-term value, rather than one-off experiments.

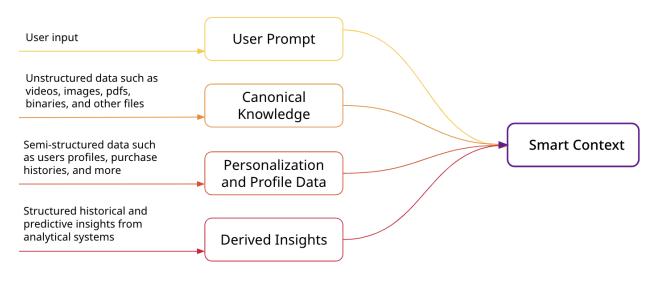


Figure 1

# How to choose the right partner to fuel your success in 2025 and beyond

Identifying the right partner(s) always ensures your GenAI journey is not only ambitious but also sustainable, reliable, transformative and successful.

#### Find a partner that reduces your risk, so you can focus on impact

GenAI is still in its early innings, making risk mitigation even more critical to success. Steps to reduce risk include identifying a proven, scalable platform, and a team experienced in architecture AND change management that comes with it, so you can focus on impact, not infrastructure. This includes:

- **Best-of-breed orchestration** The right technology should eliminate as much complexity as possible, enabling you to concentrate on what you want to achieve, not how to achieve it. (Figure 2)
- Maximizing your data Deploy GenAI with flexibility and scalability, using a hybrid cloud data platform, unlocking the full potential and impact of your proprietary data.
- Improving relevance and accuracy Build mission-critical agents that deliver accurate, relevant outcomes, leveraging RAG to turn your proprietary data from a business asset into a business amplifier.

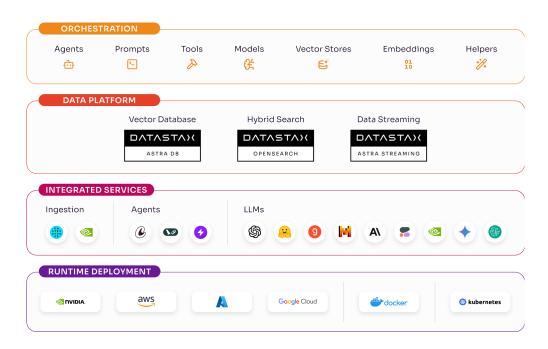


Figure 2

#### Find a partner that can help you innovate and ship faster

Speed and agility are critical to staying competitive, and the right partner will accelerate your GenAI innovation pipeline:

- **Simplified application and agent creation** Find a platform that democratizes app and agent development, empowering both developers and non-developers to innovate.
- **Mission-critical reliability** The right platform will deliver unmatched scalability, speed, and reliability for enterprise-grade applications.
- **Agility in development** The ideal platform can help your teams design, test, and iterate in minutes instead of hours or days. A strong visual IDE and real-time sandbox tools will help. (figure 3)

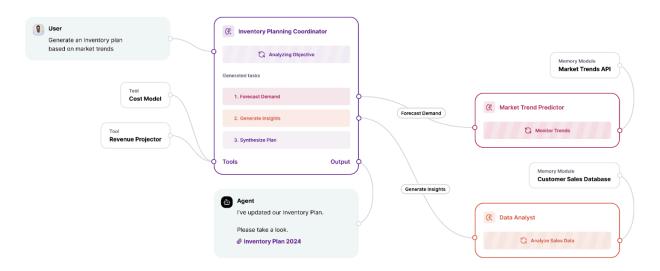


Figure 3

#### Find a partner that can future-proof your GenAl strategy

GenAI's rapid evolution demands a forward-looking approach to ensure your investments continue to deliver ROI:

- **Scalable architecture** Find a partner that supports scalable architecture that adapts to evolving technologies, securing the long-term productivity of today's GenAI investments. (figure 4)
- Thought leadership for confidence Leverage deep expertise and informed guidance from an experienced team to help you navigate the complexities of GenAI, including technology, customer, and market insights

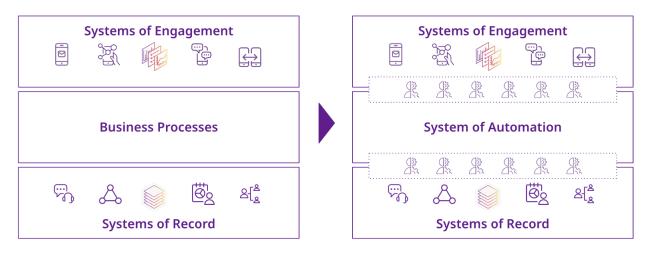


Figure 4

### **Turning vision into reality**

Gen AI is more than a technological advancement—it's a strategic imperative. Success requires a bold vision and an agile approach. The organizations that thrive in 2025 will be those that act decisively—scaling AI with intention, fostering collaboration between human and machine intelligence, and prioritizing operational excellence. By aligning on key objectives and embracing the right frameworks, leaders can navigate the complexities of GenAI and drive measurable impact across their organizations.

This is your moment to lead in the GenAI era. With the insights and strategies outlined here, your organization can turn vision into action and secure its place as a GenAI trailblazer in 2025 and beyond.

#### **About DataStax**

<u>DataStax</u> is the company that helps developers and companies successfully create a bold new world through GenAI. We offer a one-stop generative AI stack with everything needed for a faster, easier, path to production for relevant and responsive GenAI applications. DataStax delivers a RAG-first developer experience, with first-class integrations into leading AI ecosystem partners, so we work with developers' existing stacks of choice. With DataStax, anyone can quickly build smart, high-growth AI applications at unlimited scale, on any cloud. Hundreds of the world's leading enterprises, including Audi, Bud Financial, Capital One, Skypoint, and many more rely on DataStax. Learn more at <u>DataStax.com</u>.

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